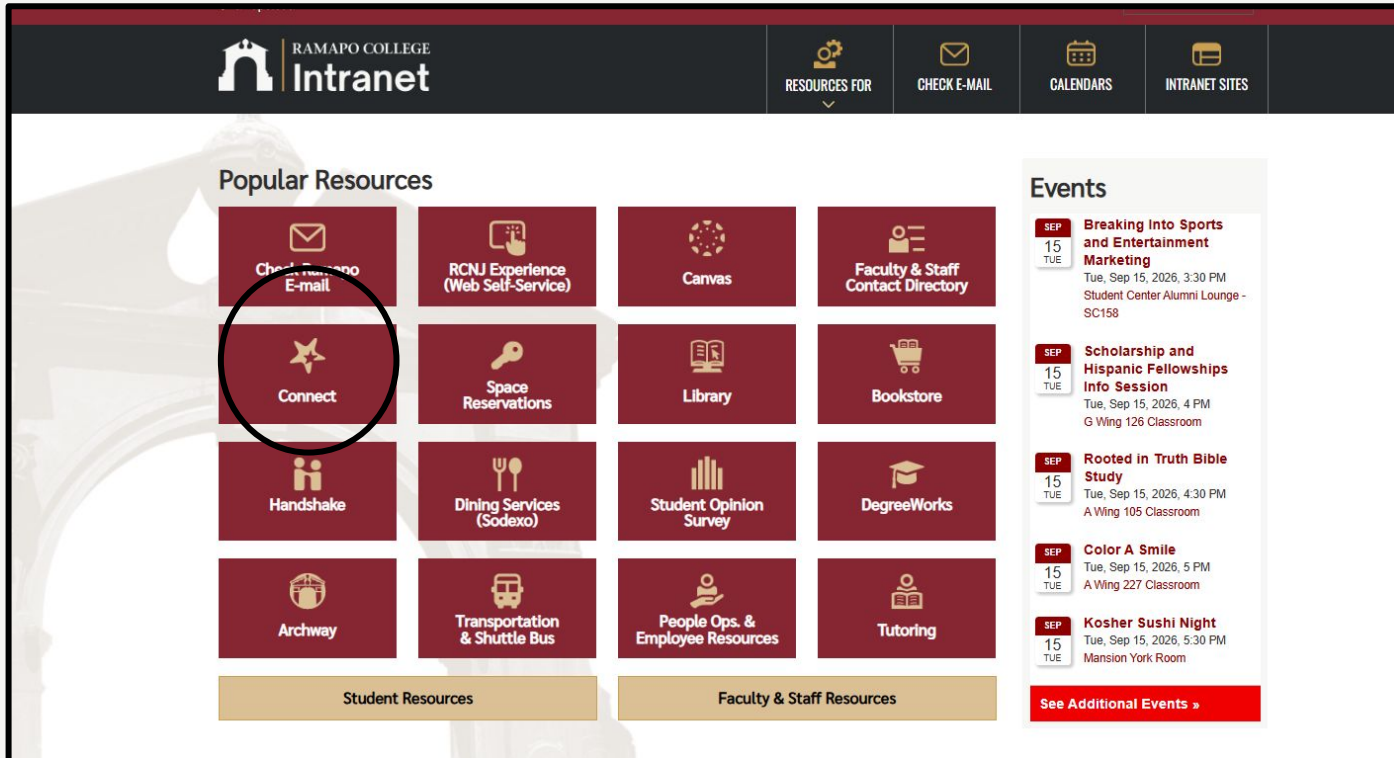


How to lift an advisement hold using Connect

Center for Student Success



Hold Removal in Connect



RAMAPO COLLEGE Intranet

RESOURCES FOR
CHECK E-MAIL
CALENDARS
INTRANET SITES

Popular Resources

 Check E-mail	 RCNJ Experience (Web Self-Service)	 Canvas	 Faculty & Staff Contact Directory
 Connect	 Space Reservations	 Library	 Bookstore
 Handshake	 Dining Services (Sodexo)	 Student Opinion Survey	 DegreeWorks
 Archway	 Transportation & Shuttle Bus	 People Ops. & Employee Resources	 Tutoring

Student Resources Faculty & Staff Resources

Events

SEP 15 TUE	Breaking Into Sports and Entertainment Marketing Tue, Sep 15, 2026, 3:30 PM Student Center Alumni Lounge - SC158
SEP 15 TUE	Scholarship and Hispanic Fellowships Info Session Tue, Sep 15, 2026, 4 PM G Wing 126 Classroom
SEP 15 TUE	Rooted in Truth Bible Study Tue, Sep 15, 2026, 4:30 PM A Wing 105 Classroom
SEP 15 TUE	Color A Smile Tue, Sep 15, 2026, 5 PM A Wing 227 Classroom
SEP 15 TUE	Kosher Sushi Night Tue, Sep 15, 2026, 5:30 PM Mansion York Room

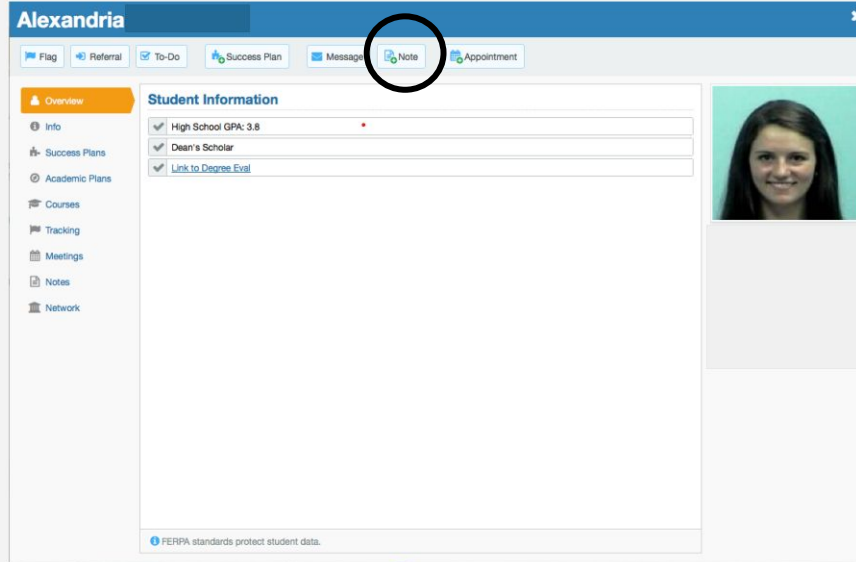
[See Additional Events »](#)

Student Search



Removing Advisement Holds

1. After the search box finds your student, click on their name to open their Student Folder



The screenshot shows a student folder for 'Alexandria'. At the top, there is a blue header with the name 'Alexandria' and a close button. Below the header is a row of action buttons: 'Flag', 'Referral', 'To-Do', 'Success Plan', 'Message', 'Note', and 'Appointment'. The 'Note' button is circled in black. On the left side, there is a sidebar with a list of categories: 'Overview' (selected), 'Info', 'Success Plans', 'Academic Plans', 'Courses', 'Tracking', 'Meetings', 'Notes', and 'Network'. The main content area is titled 'Student Information' and contains a table with the following data:

Student Information	
✓ High School GPA: 3.8	*
✓ Dean's Scholar	
✓ Link to Degree Eval	

On the right side of the folder, there is a profile picture of a young woman with long dark hair. At the bottom of the folder, there is a small blue icon and the text 'FERPA standards protect student data.'

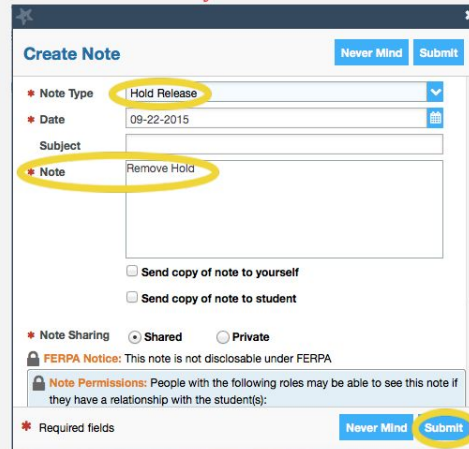
2. Select the **Note** button at the top of the student folder

Hold Release



Removing Advisement Holds

1. Select the **Hold Release** note type from the first drop down menu
2. Write "Remove Hold" in the required **Note** box
 1. **Please Note:** You cannot write long messages in this box. If you press enter or write too much text, the hold will not be removed. Please make sure to just write "remove hold"



Create Note [Never Mind] [Submit]

* Note Type: **Hold Release**

* Date: 09-22-2015

Subject:

* Note: **Remove Hold**

☐ Send copy of note to yourself

☐ Send copy of note to student

* Note Sharing: ☒ Shared ☐ Private

FERPA Notice: This note is not disclosable under FERPA

Note Permissions: People with the following roles may be able to see this note if they have a relationship with the student(s):

* Required fields [Never Mind] **Submit**

3. Select the blue **Submit** button
4. The hold will be removed from Banner within 4 hours and will clear from Connect the next day.
 - ✓ Please note: Students will be able to register for classes once the hold is removed in Banner, it does not matter if the hold flag is still showing in Connect.

If you still have questions about lifting holds in Connect, you can email success@ramapo.edu for assistance. We are happy to help you!

