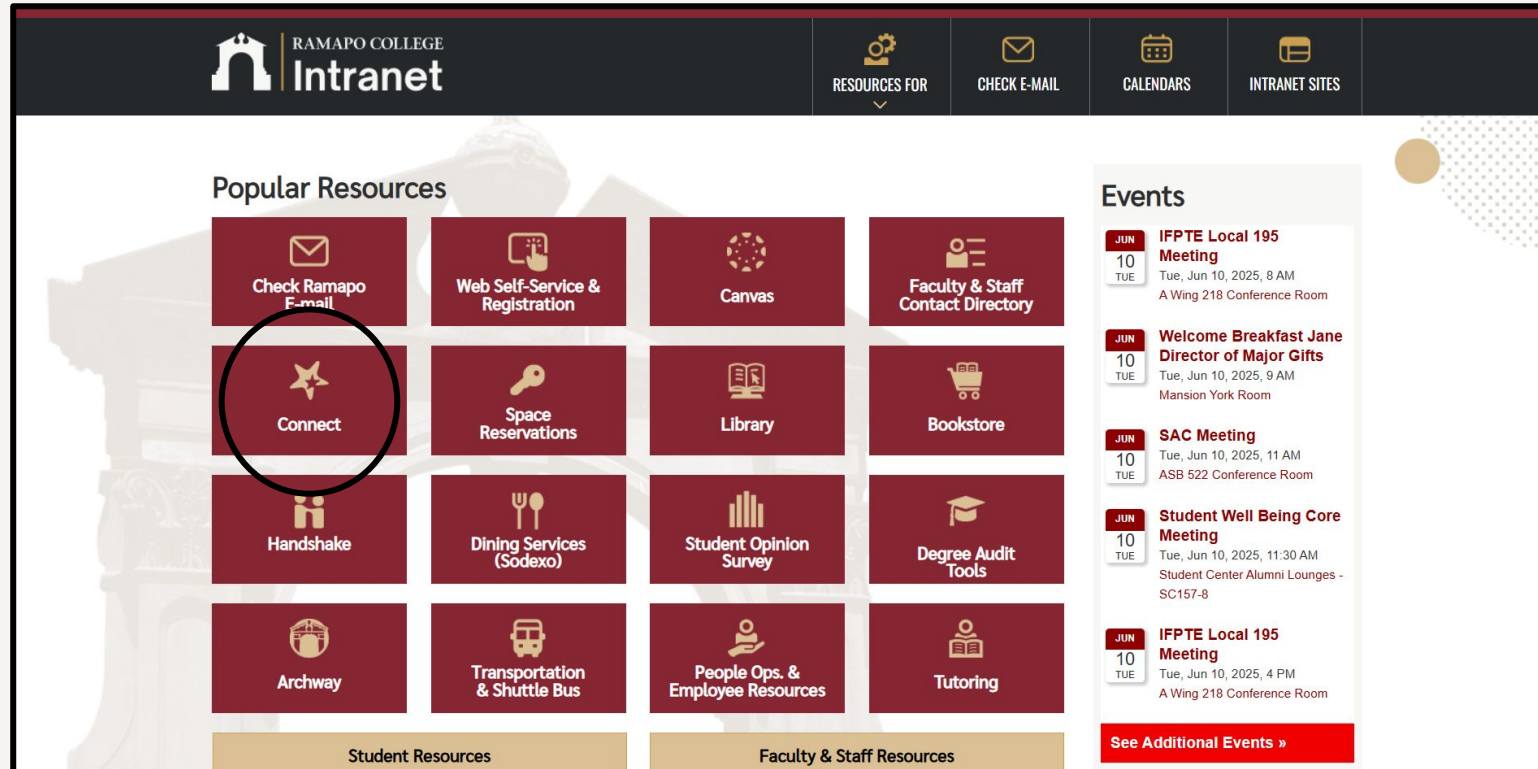


How to lift an advisement hold using Connect

Center for Student Success



















Hold Removal in Connect



RAMAPO COLLEGE Intranet

RESOURCES FOR
CHECK E-MAIL
CALENDARS
INTRANET SITES

Popular Resources

 Check Ramapo E-mail	 Web Self-Service & Registration	 Canvas	 Faculty & Staff Contact Directory
 Connect	 Space Reservations	 Library	 Bookstore
 Handshake	 Dining Services (Sodexo)	 Student Opinion Survey	 Degree Audit Tools
 Archway	 Transportation & Shuttle Bus	 People Ops. & Employee Resources	 Tutoring

Student Resources Faculty & Staff Resources

Events

JUN 10 TUE	IFPTE Local 195 Meeting Tue, Jun 10, 2025, 8 AM A Wing 218 Conference Room
JUN 10 TUE	Welcome Breakfast Jane Director of Major Gifts Tue, Jun 10, 2025, 9 AM Mansion York Room
JUN 10 TUE	SAC Meeting Tue, Jun 10, 2025, 11 AM ASB 522 Conference Room
JUN 10 TUE	Student Well Being Core Meeting Tue, Jun 10, 2025, 11:30 AM Student Center Alumni Lounges - SC157-8
JUN 10 TUE	IFPTE Local 195 Meeting Tue, Jun 10, 2025, 4 PM A Wing 218 Conference Room

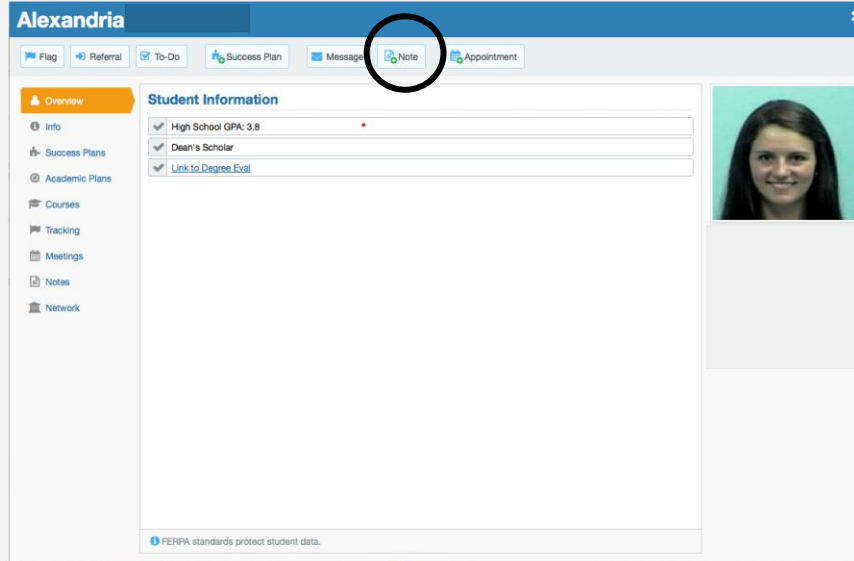
See Additional Events »

Student Search



Removing Advisement Holds

1. After the search box finds your student, click on their name to open their Student Folder



The screenshot shows a student folder for a student named Alexandria. The folder has a blue header with the name "Alexandria" and a close button. Below the header is a row of buttons: Flag, Referral, To-Do, Success Plan, Message, Note, and Appointment. The "Note" button is circled in black. The main content area is divided into two sections. On the left is a sidebar with a list of tabs: Overview (selected), Info, Success Plans, Academic Plans, Courses, Tracking, Meetings, Notes, and Network. On the right is the "Student Information" section, which contains a list of items: High School GPA: 3.8, Dean's Scholar, and Link to Degree Eval. A small profile picture of the student is visible on the right side of the folder.

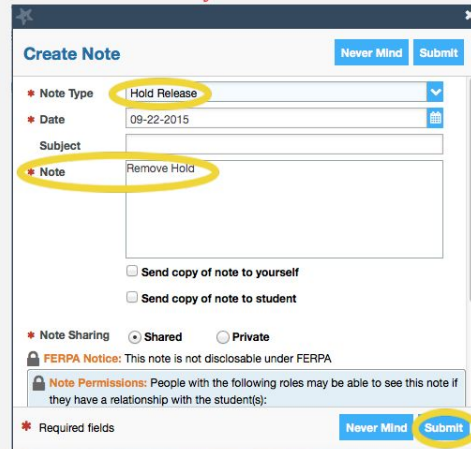
2. Select the **Note** button at the top of the student folder

Hold Release



Removing Advisement Holds

1. Select the **Hold Release** note type from the first drop down menu
2. Write "Remove Hold" in the required **Note** box
 1. **Please Note:** You cannot write long messages in this box. If you press enter or write too much text, the hold will not be removed. Please make sure to just write "remove hold"



3. Select the blue **Submit** button
4. The hold will be removed from Banner within 4 hours and will clear from Connect the next day.
 - ✓ Please note: Students will be able to register for classes once the hold is removed in Banner, it does not matter if the hold flag is still showing in Connect.

If you still have questions about lifting holds in Connect, you can email success@ramapo.edu for assistance. We are happy to help you!

