Installing the GlobalProtect VPN Client for <u>Windows 10</u>

1. Go to <u>https://remote.ramapo.edu</u> and login with your Ramapo username (without @ramapo.edu) and password.

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\leftarrow \rightarrow \circlearrowright \textcircled{m} \textcircled{m} https://remote.ramapo	□ ☆	쟛=	h is	·		
	🗠 RAMAPO					
COLLEGE						
	OF NEW JERSEY					
	VPIN Portai					
Username	ramapousername					
Password	•••••					
	LOG IN					

2. Click the **Download** link pertaining to your System type of Windows you have installed. To determine the system type you have installed, please refer to <u>Appendix A</u> at the end of this document.



3. When you click the *Download* link, you'll be prompted to *Run* or *Save* the file. Click **Run**.



4. The installation process will now start. Click **Next** throughout this process.



ៅ GlobalProtect			_		×
Select Installation Folde	ſ	l	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	palo	alto
The installer will install GlobalProtect to th To install in this folder, click "Next". To in	e following folder. Istall to a different fol	der, enter it be	low o	r click ''Bro	wse''.
<u>F</u> older:					
C:\Program Files\Palo Alto Networks	(GlobalProtect\			Browse Disk Cost	
	Cancel	< Back	(Nex	t>
/ GlobalProtect			_		×
Confirm Installation		l	ıll ^{ır.}	palo	alto
The installer is readu to install GlobalProte	ect on your computer				
Click "Next" to start the installation.	or on your computer				
	Cancel	< Back	(Nex	t>

You may get a warning message as shown below, you can click Yes.





5. The GlobalProtect VPN Client, should now open. In the portal field, type **remote.ramapo.edu** then click **Connect**.



6. Input your Ramapo username (without @ramapo.edu) and password then click Sign In.

Sign In	
Enter login credentials	
Portal: remote.ramapo.edu	
Username ramapousername	

7. You should now be connected and presented with a successful message as shown below. You can close out of this.



8. You should also see *Connected* as your status in the GlobalProtect VPN Client.



9. Congratulations you have successfully connected to the VPN!

Appendix A

Determine your System Type

1. From the Start menu, type This PC then right click on the icon and select Properties



2. You should see your System type, by viewing the System type:

🖳 Control Panel\All Control Pan	el Items\System			- 0	×
← → × ↑ 🗹 > Control	Panel > All Control Panel Items >	System	~ Č	Search Control Panel	<i>م</i>
Control Panel Home	View basic informatior	n about your computer			
💡 Device Manager	Windows edition				
Remote settings	Windows 10 Pro				
System protection	© 2019 Microsoft Corport	ation. All rights reserved		lindows?	10
Advanced system settings				IIIUUvvs	IU
	System				
	Processor:	Intel(R) Core(TM) i7-4790 CPU @ 3.60GHz 3.60 GHz			
	Installed memory (RAM):	32.0 GB			
	System type:	64-bit Operating System, x64-based processor			
	Pen and Touch:	No Pen or Touch Input is available for this Display			
	Computer name, domain, an	d workgroup settings			
	Computer name:			😯 Change se	ttings
	Full computer name:				
	Computer description:				
	Workgroup:	WORKGROUP			
	Windows activation				
	Windows is activated Re	ad the Microsoft Software License Terms			
	Product ID:			💎 Change produ	ict key
See also					
Security and Maintenance					

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