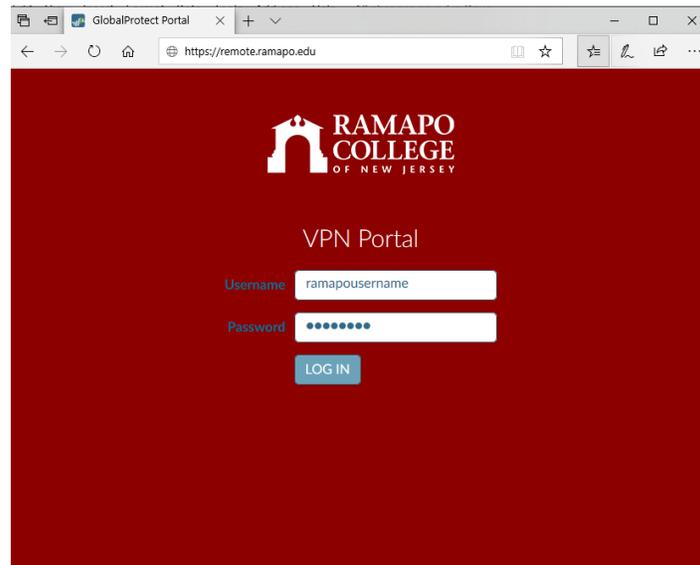
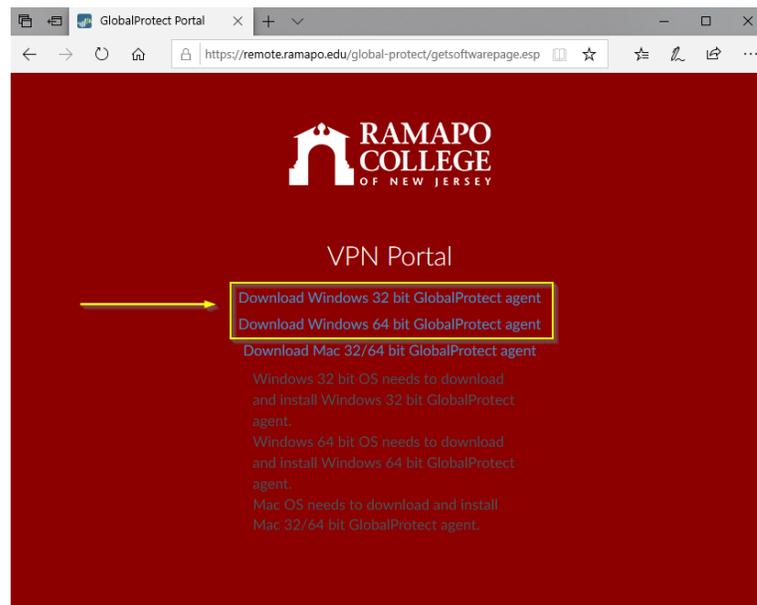


# Installing the GlobalProtect VPN Client for Windows 10

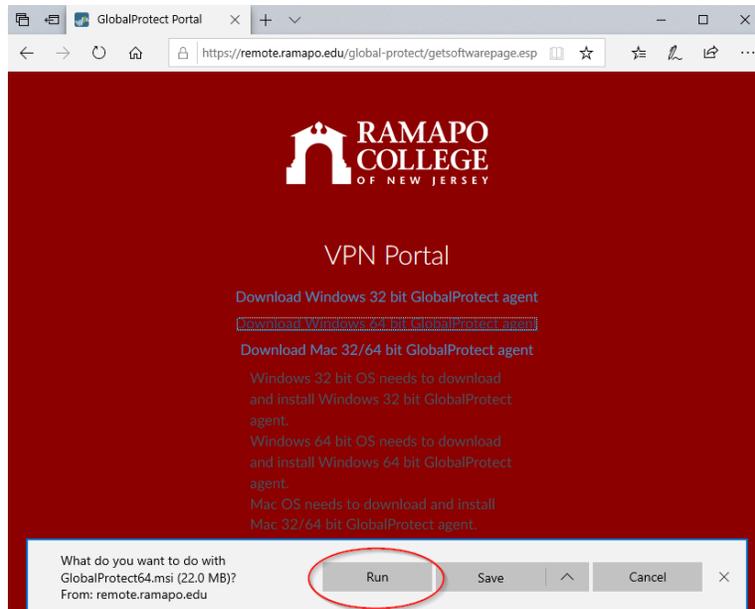
1. Go to <https://remote.ramapo.edu> and login with your Ramapo username (without @ramapo.edu) and password.



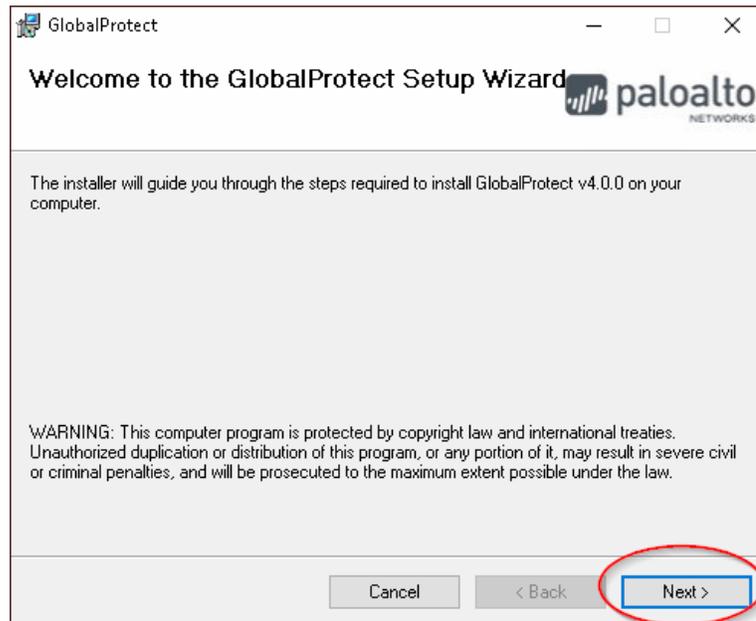
2. Click the **Download** link pertaining to your System type of Windows you have installed. To determine the system type you have installed, please refer to [Appendix A](#) at the end of this document.

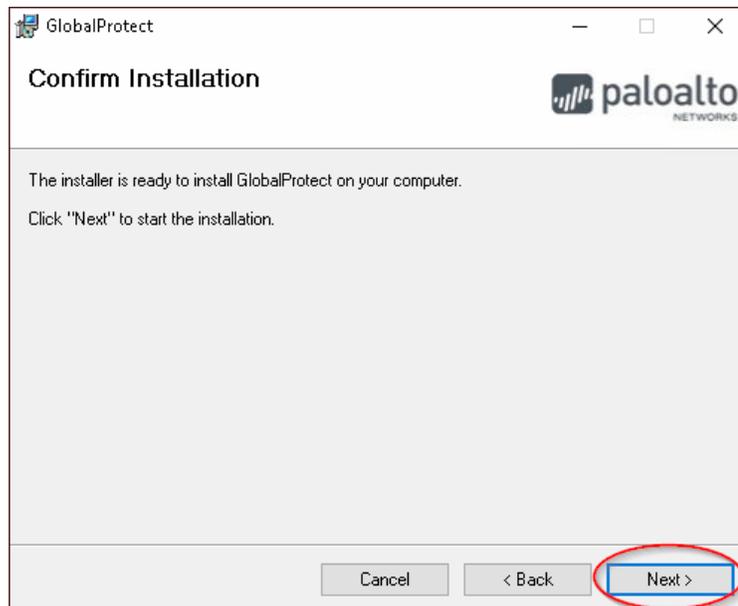
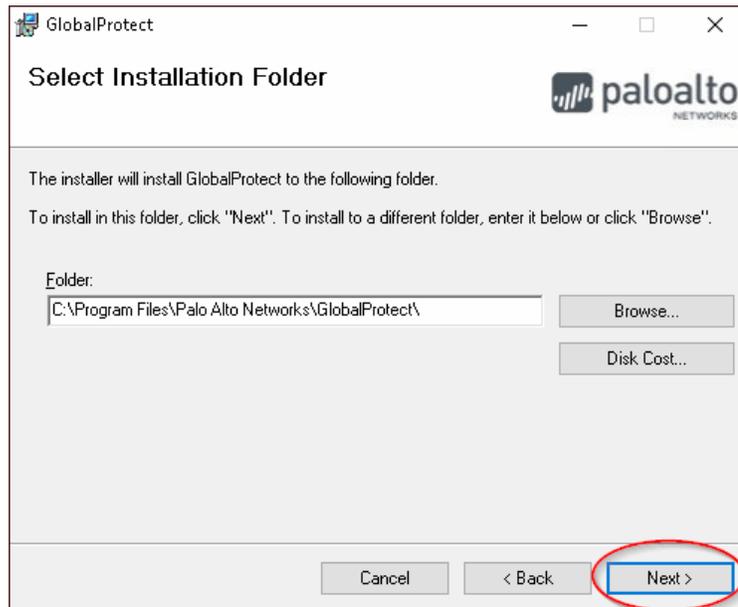


3. When you click the **Download** link, you'll be prompted to *Run* or *Save* the file. Click **Run**.

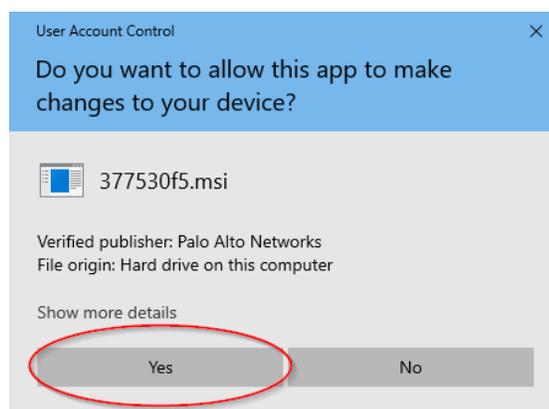


4. The installation process will now start. Click **Next** throughout this process.

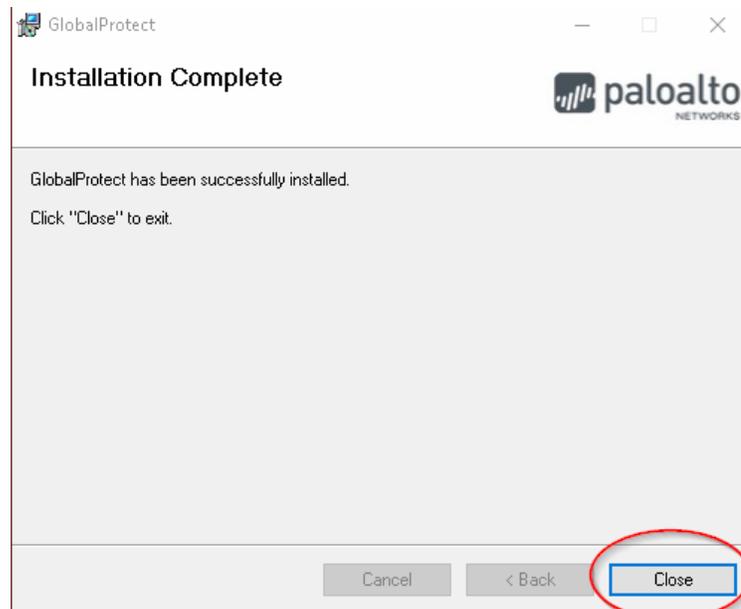




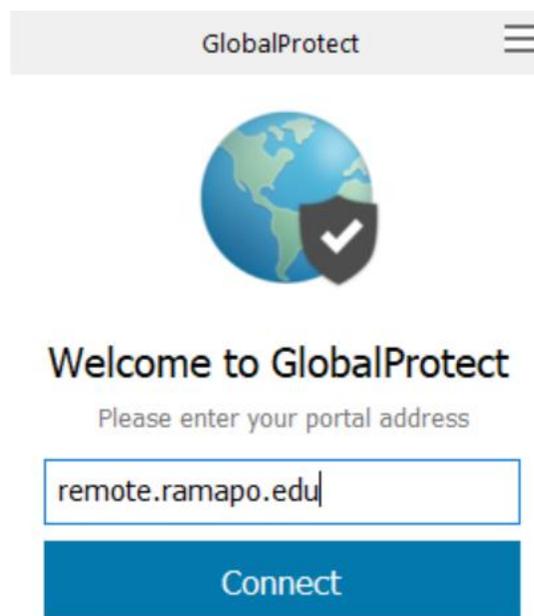
You may get a warning message as shown below, you can click **Yes**.



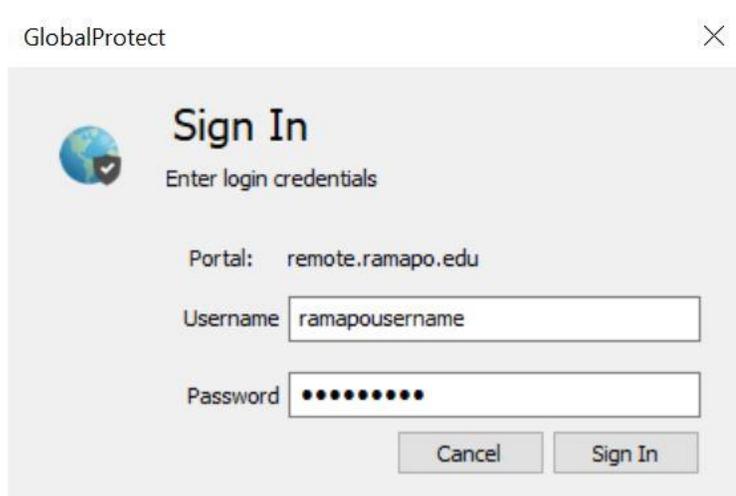
Finally, click **Close**.



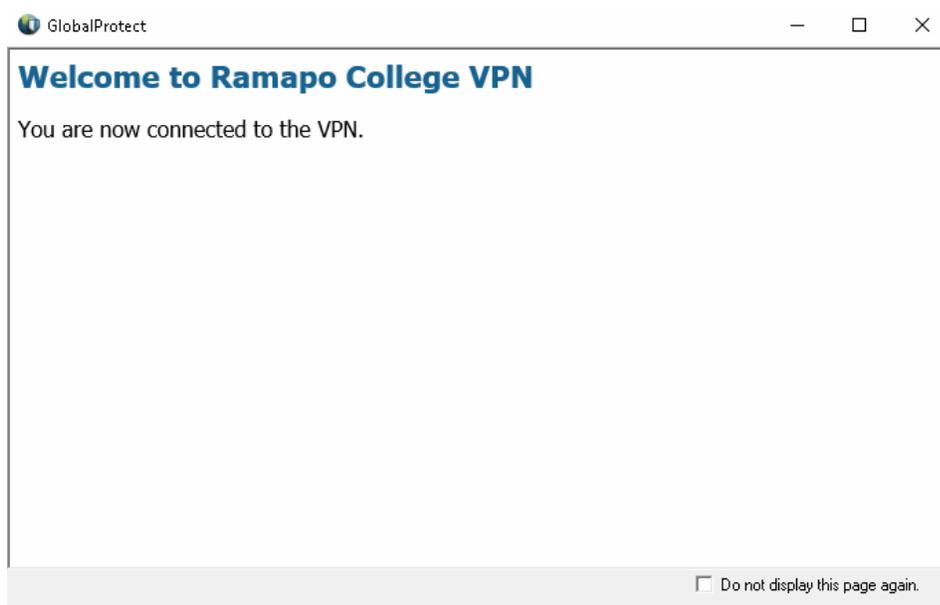
5. The GlobalProtect VPN Client, should now open. In the portal field, type **remote.ramapo.edu** then click **Connect**.



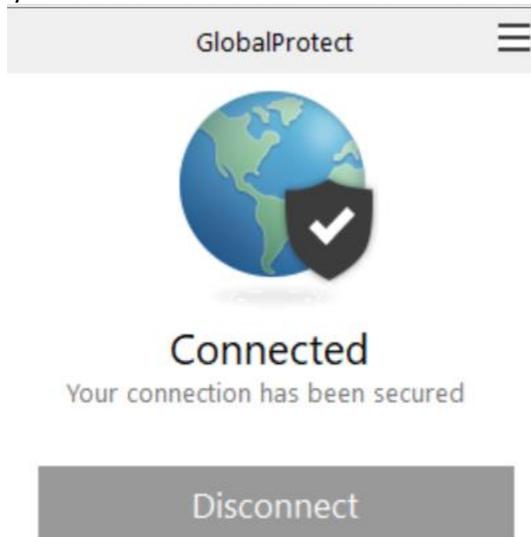
6. Input your Ramapo username (without @ramapo.edu) and password then click **Sign In**.



7. You should now be connected and presented with a successful message as shown below. You can close out of this.



8. You should also see **Connected** as your status in the GlobalProtect VPN Client.

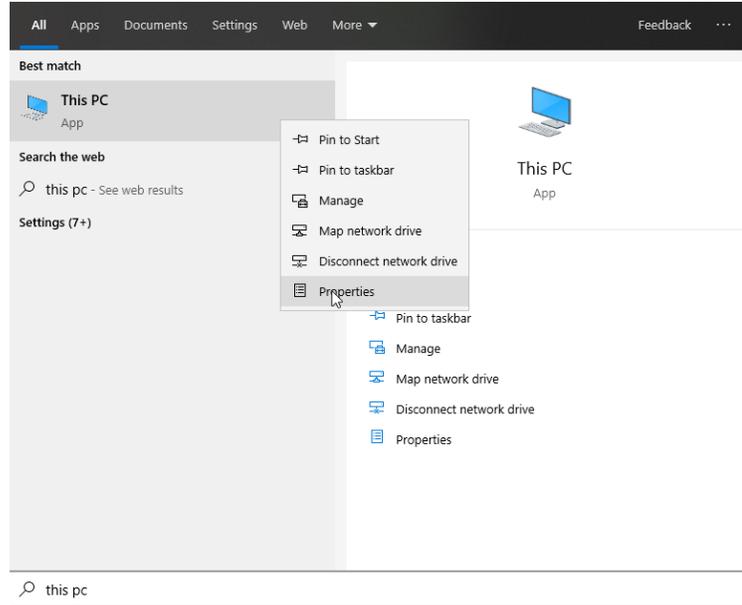


9. Congratulations you have successfully connected to the VPN!

# Appendix A

## Determine your System Type

1. From the **Start** menu, type **This PC** then right click on the icon and select **Properties**



2. You should see your System type, by viewing the **System type**:

