



Ellucian Live 2019

PO BUG PRESENTATION

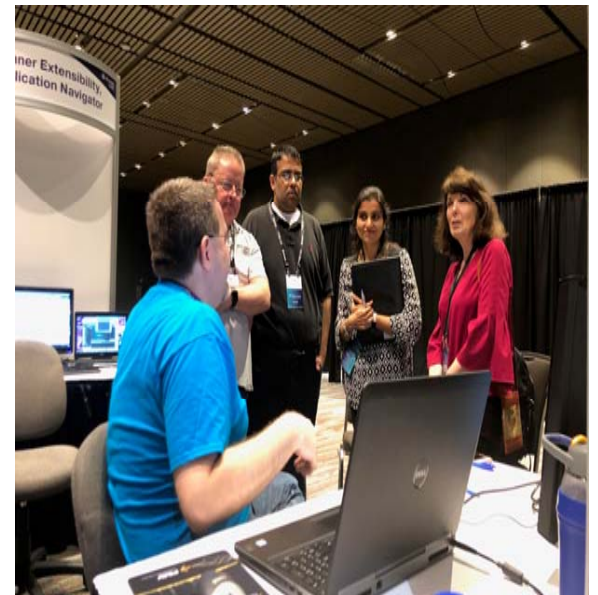


Top Key Points

- ▶ Banner extensibility
- ▶ Banner Performance
- ▶ CRM Advance
- ▶ Document Imaging
- ▶ Action Item Processing
- ▶ Name Preference
- ▶ Emergency Contact/Missing Person Contact

Action Line: Banner Extensibility with Tim Horne and Mike Mastro

- ▶ Banner 9 and Banner 9 SSB changes
- ▶ Ability to change the theme in Banner 9 Pages and SSB utilizing the extensibility features
- ▶ Explored the Banner theme editor vs the Ellucian theme editor
- ▶ Ability to display a welcome message by upgrading our application navigator to 3.11



Action Line: Banner Performance with Krysia Kaminski

- ▶ Discussed upgrades to tomcat 8 on all of our app servers
- ▶ Verified our client stations meet the minimum requirements to run Banner 9.
- ▶ Discussed upgrading our Oracle database from current 11.2.0.4 to 12c
- ▶ Discussed other upgrades to aid in performance, Banner Admin Common 9.3.11, Banner General 8.10, and grails 3. We have since upgraded Banner Admin Common to 9.3.16, and Banner General to 8.11.
- ▶ Discussed issues encountered testing RMAN (hot backups)



Action Line: CRM Advance with Meg Gray

- ▶ Can take registration for events through CRM Advance, but can't take registration payments yet.
- ▶ SSRS and Visual Studios Reporting tool – require training
- ▶ Mass emailing through vendor partner – Salesforce Marketing Communication
- ▶ Online gift ability via PayPal
- ▶ Student to CRM Advance import
- ▶ Built in integration tools from Banner Advancement to CRM Advance

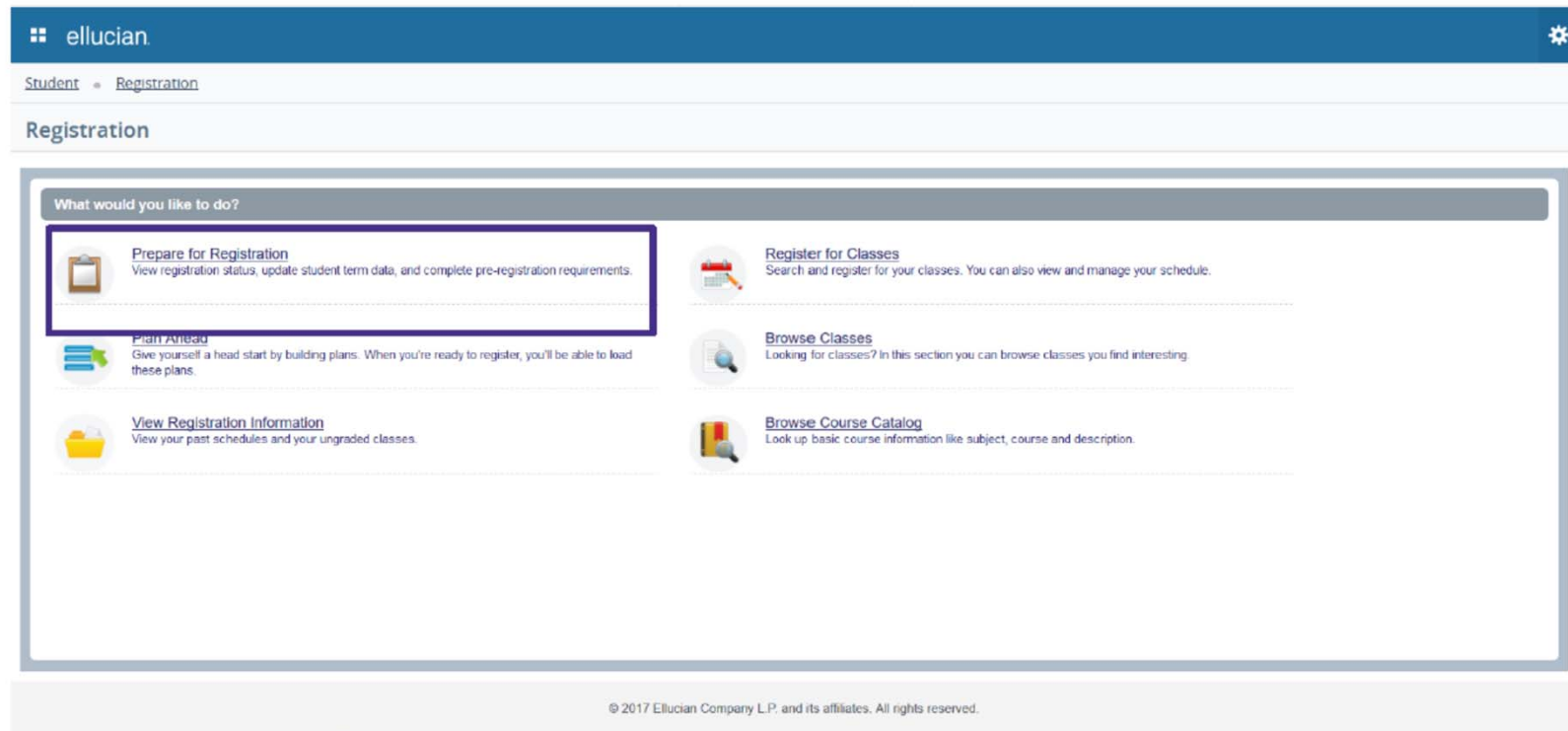


Action Item Processing

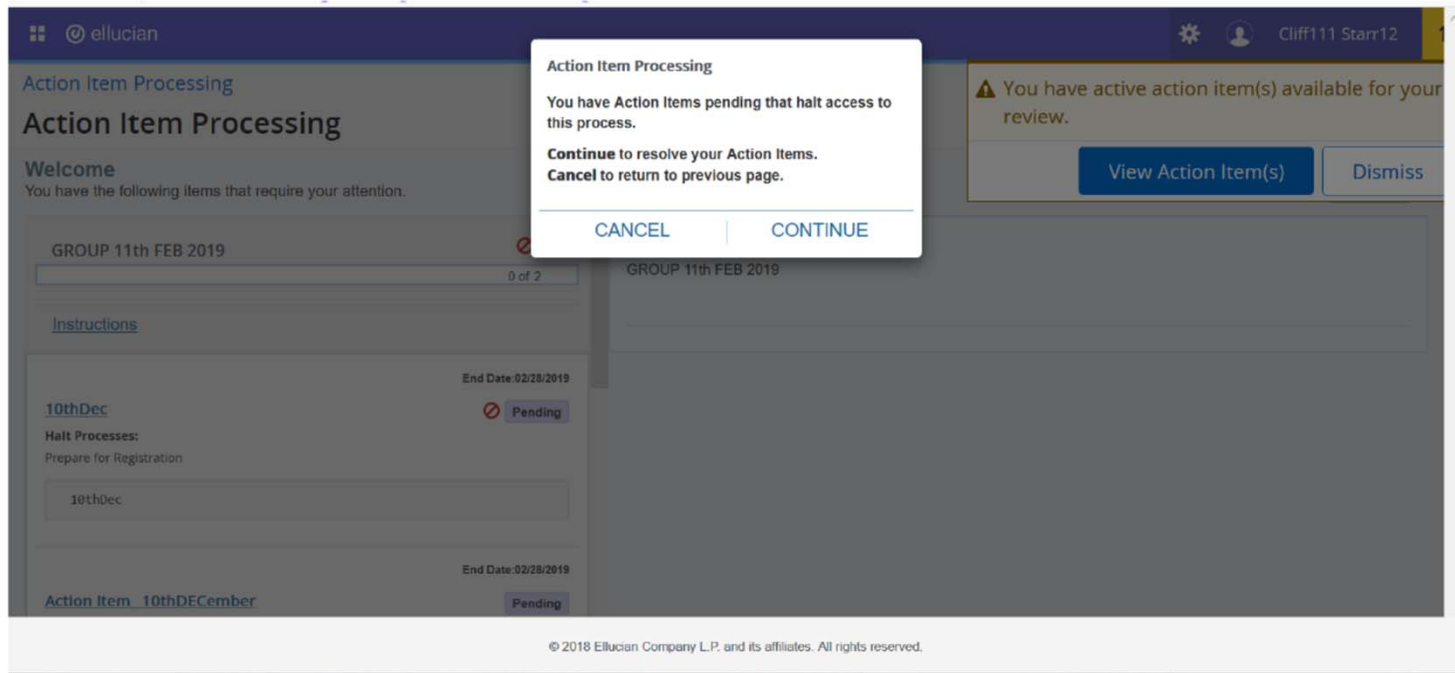
What need does action item processing address?

- **Institutions on occasion, have the need to restrict access to certain functions until people complete actions, such as**
 - Students must agree to be responsible for financial charges before registering for classes
 - Employees may need to confirm their valid address
 - Everyone must agree to the institution's code of conduct




Student is at the Registration Self-service landing page



What our student will see when trying to register



Assigned Action Items are available to the person

Cliff111 Starr12

Action Item Processing

Action Item Processing

Welcome
You have the following items that require your attention.

Continue

Pat eLive group title

1 of 2

[Instructions](#)

Registration Financial Obligations

Halt Processes:
Prepare for Registration

Instructions for Registration Financial Obligations

End Date:02/25/2019

Pending

Periodic lab safety certification

Response saved on:02/23/2019

Current Response:I have basic lab safety certification.

Completed

Registration Financial Obligations




- I accept full financial responsibility for each registered course, including those I may add after this initial registration for the term and understand that I am personally responsible for payment of all sums when due regardless of my eligibility for financial aid or other financial assistance.
- I acknowledge that non-attendance or non-participation does not relieve me of financial responsibility for the courses in which I am enrolled.
- I understand and agree that my authorization to enroll in courses at this institution is expressly conditioned upon acceptance of all terms and conditions set forth in this Agreement.

☐ I agree with all of the above statements

☐ I do NOT agree with all of the above statements

Save

Requesting the first Action Item in the list

 Cliff111 Starr12

Action Item Processing

Action Item Processing

Welcome

You have the following items that require your attention.

Continue

Pat eLive group title

1 of 2

[Instructions](#)

Registration Financial Obligations

End Date: 02/25/2019

Pending

Halt Processes:

Prepare for Registration

Instructions for Registration Financial Obligations

Periodic lab safety certification

End Date: 02/24/2019

Completed

Response saved on: 02/23/2019

Current Response: I have basic lab safety certification.

Registration Financial Obligations


- I accept full financial responsibility for each registered course, including those I may add after this initial registration for the term and understand that I am personally responsible for payment of all sums when due regardless of my eligibility for financial aid or other financial assistance.
- I acknowledge that non-attendance or non-participation does not relieve me of financial responsibility for the courses in which I am enrolled.
- I understand and agree that my authorization to enroll in courses at this institution is expressly conditioned upon acceptance of all terms and conditions set forth in this Agreement.



☒ I agree with all of the above statements

☐ I do NOT agree with all of the above statements

Save

After saving my response

 ellucian

  Cliff111 Starr12

Action Item Processing

Action Item Processing

Welcome

You have the following items that require your attention.

Pat eLive group title

2 of 2

[Instructions](#)

Registration Financial Obligations

Completed

Response saved on: 02/24/2019

Current Response: I agree with all of the above statements

Halt Processes:

Prepare for Registration

Instructions for Registration Financial Obligations

End Date: 02/26/2019

Return

Registration Financial Obligations

- I accept full financial responsibility for each registered course, including those I may add after this initial registration for the term and understand that I am personally responsible for payment of all sums when due regardless of my eligibility for financial aid or other financial assistance.
- I acknowledge that non-attendance or non-participation does not relieve me of financial responsibility for the courses in which I am enrolled.
- I understand and agree that my authorization to enroll in courses at this institution is expressly conditioned upon acceptance of all terms and conditions set forth in this Agreement.

☒ I agree with all of the above statements

☐ I do NOT agree with all of the above statements

Save



Name Preference, Emergency Contact and Missing Person Contact

- ▶ Name Preference Campus wide policy – determined by the Cabinet
- ▶ Departments involved: HR, Registrars, Public Safety, Advancement, & ITS
- ▶ Presentations made by Macalester College, University of Denver, Grand Valley State University.
- ▶ A high priority on campuses nationwide
- ▶ Collecting and Updating Emergency Contact and Missing Person Contact is more critical on College Campuses now than it's been in the past.
- ▶ Users can add up to 8 Emergency Contacts, but important to update the EC on an annual basis, for students, faculty and staff.
- ▶ Missing person contact is different from EC.



Report back from the Financial Aid Area

- ▶ Banner 9 Self-service: by implementing this technology, we will be offering our students a modern, mobile-friendly interface to their financial aid awards, requirements and cost of attendance data. This new interface will make the distinction between direct and indirect costs, similar to our current award letter.
- ▶ Algorithmic budgeting: by implementing period based budgeting, we will eliminate many hours of manual budget adjustments.
- ▶ DATALOAD automation: we are currently “semi” automated in this area, but I expect that with a modification to our current program, we can fully automate this process.

Vendor Connections



College Source

Met Vince, Ed and their team to discuss our continued partnership with CollegeSource.



Hylands

Met with individuals from Hylands that presented at Ramapo, in regards to document imaging.



Evisions/Argos

Met our trainer from Evisions – Mike Schmidt.

Asked about Evision's continued partnership with Banner 9 and CRM Advance in particular

Next Steps

- ▶ Complete phase 1 of transition to Banner 9 SSB in Production.
- ▶ Summer of upgrades and Maintenance
- ▶ Upgrade our test and production database hardware
- ▶ Upgrade to Oracle 12c in test and prod
- ▶ Improve performance by upgrading all Banner 9 application servers to Tomcat 8
- ▶ Transition from cold backup to hot backup to keep Banner available 24-7 with the exception of maintenance periods.
- ▶ New product for Advancement
- ▶ Evaluate CRM Advance
- ▶ Evaluate RaisersEdge/Blackbaud

Banner 9 Self-Service Available – Next 12 Months



Student

- Class Roster
- View Grades
- Student Profile
- Advisor Student Profile
- Student Attendance Tracking View
- Student Card
- Drop Roster
- **Financial Aid**
- **Student Aid**
- **Accounts Receivable**
- **Degree Evaluation**
- **Enrollment Verification**
- **Graduation Application**
- **Transcript Request**

Registration

- Student Registration
- Class Schedule
- Course Catalog
- Registration Status
- Plan Ahead

Faculty

- Attendance Tracking
- Final and Midterm Grades
- Incomplete grades
- Electronic gradebook
- Student Academic Review
- **Schedule View**
- **Faculty Feedback**

General

- Personal Information
- Direct Deposit
- Action Item Processing
- Communication Management
- Proxy Access – Proxy Experience
- **Proxy Access – Student Experience**

Finance

- My Finance
- My Requisitions
- My Finance Query
- My Journals
- **My Approvals**
- **My Budget**
- **My Purchase Orders**

Human Resources

- Employee Profile
- Position Description
- Effort Reporting
- Labor Redistribution
- Time Entry & Leave Management
- **Personnel Actions**
- **Benefits Administration**
- **Salary Planner**
- **Faculty Load and Compensation**
- **Regulatory Tax Pages**
- **Campus Directory**

Sneak peak Employee Self Service

The screenshot shows a web browser window displaying the Employee Self Service dashboard. The browser's address bar shows the URL: <https://ssb-tst1.banner.ramapo.edu:8443/EmployeeSelfService/ssb/hrDashboard#/hrDashboard>. The dashboard header includes the ellucian logo and the user's name, Keller, Robin N.

Employee Dashboard

Keller, Robin N. [My Profile](#)

Leave Balances as of 05/05/2019

Vacation Accruals in hours		Sick Accruals in hours		Furlough State Mandated in hours	0.00
Compensatory Accruals in hours	0.00	Paid Leave Bank in hours	0.00		

[Full Leave Balance Information](#)

Pay Information

Latest Pay Stub: [12/28/2018](#) [All Pay Stubs](#) [Direct Deposit Information](#) [Deductions History](#)

Earnings

Benefits

Taxes

Job Summary

Employee Summary

My Activities

[Enter Time](#)

- [Approve Time](#)
- [Approve Leave Report](#)
- [Approve Leave Request](#)
- [Faculty Load and Compensation](#)
- [Salary Planner](#)
- [Effort Certification](#)
- [Labor Redistribution](#)

Timesheet

Employee Dashboard • Timesheet

Timesheet

Approvals Timesheet

Pay Period

Pay Period	Hours/Units	Submitted On	Status
Director of Applications, 018012-00, R, 21101, ITS, Rate: [REDACTED] Prior Periods			
04/27/2019 - 05/10/2019	10.00 Hours	05/03/2019	Approved

5:25 PM 5/5/2019

Entering your time

Ramapo Coll... X You searched X RCNJ BUG - C X Grumbacher X Itoya Art Prof X Enter the DC X Logout Succ X Time Entry X

https://ssb-tst1.banner.ramapo.edu:8443/EmployeeSelfService/ssb/timeEntry#/teApp/timesheet/calendar/231462

Apps RE: NSC Online Cus... Getting Started Suggested Sites Inbox - rkeller@ra... Facebook Web Slice Gallery Inbox (4) - rkeller@... Imported From Fire...

@ ellucian Keller, Robin N.

Employee Dashboard • Timesheet • Director of Applications, 018012-00, R, 21101, ITS, Rate: [redacted]

Director of Applications, 018012-00, R, 21101, ITS, Rate: [redacted] Leave Balances

04/27/2019 - 05/10/2019 10.00 Hours Approved Submitted On 05/03/2019, 11:29 AM

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	1	2	3 3.00 Hours	4

Exit Page https://ssb-tst1.banner.ramapo.edu:8443/EmployeeSelfService/ssb/timeEntry Preview

5:27 PM 5/5/2019

Timesheet

Time Entry

https://ssb-tst1.banner.ramapo.edu:8443/EmployeeSelfService/ssb/timeEntry#/teApp/timesheet/calendar/231462

Apps RE: NSC Online Cus... Getting Started Suggested Sites Inbox - rkeller@ra... Facebook Web Slice Gallery Inbox (4) - rkeller@... Imported From Fire...

@ellucian Keller, Robin N.

Employee Dashboard • Timesheet • Director of Applications, 018012-00, R, 21101, ITS, Rate: [REDACTED]

Director of Applications, 018012-00, R, 21101, ITS, Rate: [REDACTED] Leave Balances

04/27/2019 - 05/10/2019 10.00 Hours Approved Submitted On 05/03/2019, 11:29 AM

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
5	6	7	8 7.00 Hours	9	10	11

Exit Page Preview

5:27 PM 5/5/2019

Preview and Submit your timesheet

The screenshot displays the Banner Employee Self Service Timesheet interface. A preview window is open, showing the following details:

- Preview**
- Director of Applications, 018012-00, R, 21101, ITS, Rate: [REDACTED]
- Pay Period: 04/27/2019 - 05/10/2019 | 10.00 Hours
- Submitted On: 05/03/2019, 11:29 AM
- Earning Distribution**
- | Earn Code | Shift | Total |
|---------------|-------|-------|
| Vacation Time | 1 | 7.00 |
| Sick Time | 1 | 3.00 |
| Total Hours | | 10.00 |
| Total Units | | 0.00 |
- Weekly Summary**
- | Week | Total Hours |
|------|-------------|
| | |

The background interface shows the "Employee Dashboard" and "Timesheet" section for the "Director of Applications, 018012-00, R, 21101, ITS, Rate: [REDACTED]". The timesheet grid displays the period 04/27/2019 - 05/10/2019 for 10.00 hours. The grid shows SUNDAY (5) and MONDAY (6) with a total of 10.00 hours. The status is "Approved" and "Submitted On 05/03/2019, 11:29 AM". The interface also includes a "Leave Balances" section and a "Preview" button at the bottom right.

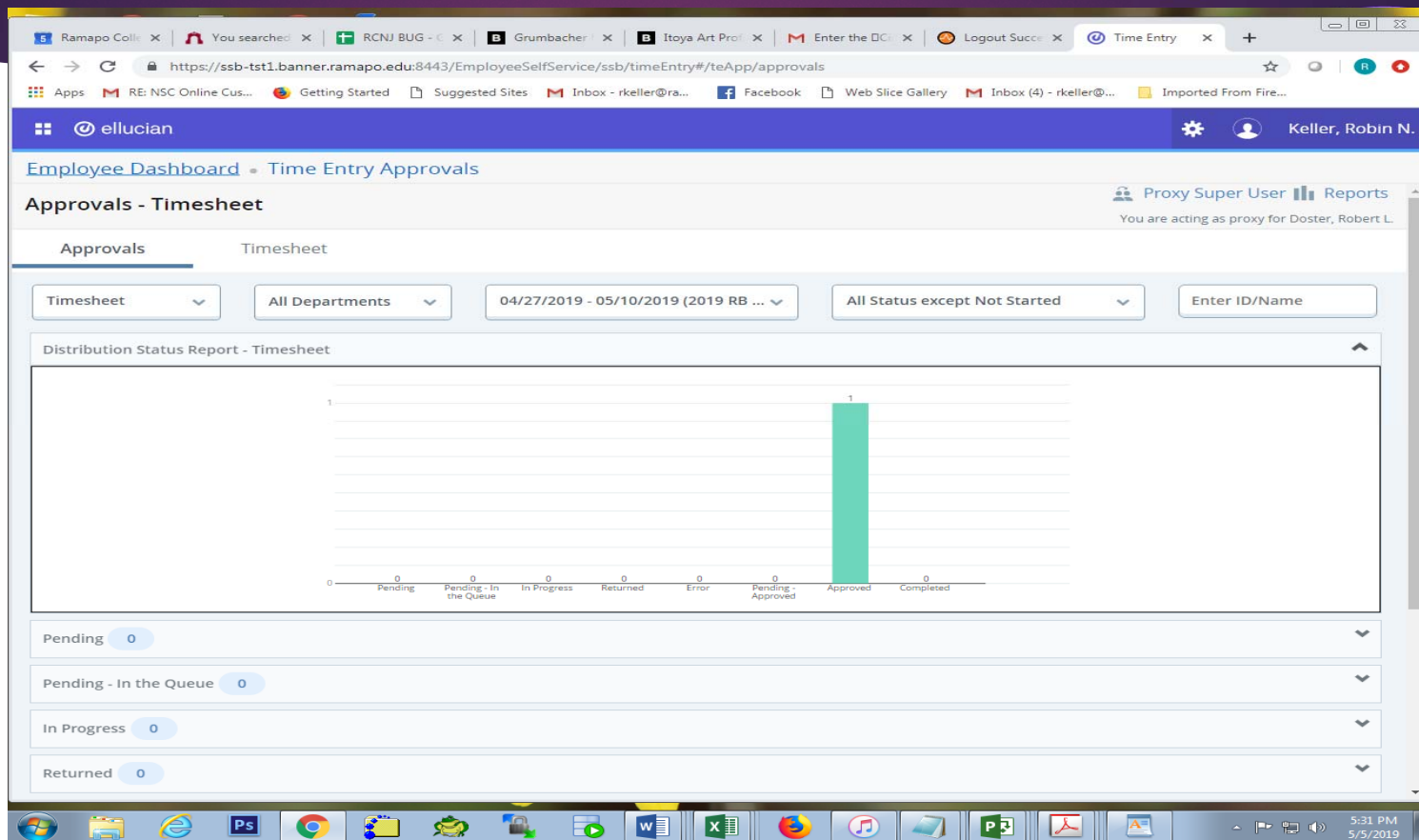
Review your Leave Balance

The screenshot displays a web browser window with multiple tabs. The active tab is titled "Time Entry" and shows a URL from the Ramapo College self-service portal. The user is logged in as "Keller, Robin N.". The main content area is titled "Employee Leave Balance" and shows a calendar view for the period 04/27/2019 to 05/10/2019. A modal window is open, displaying the following data:

Leave Balances as of 05/05/2019	
Vacation Accruals	
Beginning Balance	
Earned	
Taken	
Vacation Accruals in hours	
Sick Accruals	
Beginning Balance	
Earned	
Taken	
Sick Accruals in hours	
Furlough State Mandated	
Beginning Balance	0.00
Earned	0.00
Taken	0.00
Furlough State Mandated in hours	0.00
Compensatory Accruals	
Beginning Balance	0.00
Earned	0.00
Taken	0.00
Compensatory Accruals in hours	0.00
Paid Leave Bank	
Beginning Balance	0.00
Earned	0.00
Taken	0.00

The modal window also includes a "Submitted On 05/03/2019, 11:29 AM" timestamp and a "Preview" button. The background calendar shows a grid for the week of 04/27/2019 to 05/03/2019, with a blue bar indicating a leave period from 04/27/2019 to 05/03/2019. The bottom of the screen shows a Windows taskbar with various application icons and the system clock displaying 5:29 PM on 5/5/2019.

Approvers View of their Unit Timesheets



RCNJ left their mark at E-Live 2019: Action Line Appointments, Participated and Hosted Braindates, Built relationships with our counterparts at other institutions nationwide. Couldn't leaving without visiting Café Du Monde on the last day.

