

Trip Report Highlights – Annual Ellucian Conference (ELive19)

April 7 – 10, 2019

New Orleans, Louisiana

Attendees/Departments:

Beth Foster /Registrar

Robin Keller/ITS

Chrisanne McGarvey /Financial Aid

Purvi Parekh/ITS

Jeff Rutkowski/ITS

Pratik Surti/ITS

Lead Items

- **RMAN and Performance** – We met with an Ellucian tech to discuss these two important subjects. We are running a test of the SAN to see if that is the cause of the slowness. For overall performance, we were advised to upgrade all our Red Hat servers to Apache Tomcat 8, along with upgrading our Oracle database to Oracle 12c.
- **Self Service 9**– One of the main assignments on this trip was to verse ourselves fluently in everything Self Service.
 - Financial Aid – will be released in August and will be housed in the student self service module rather than on its own.
 - Student – Registration is the hot item and this is the area where we can use Action Item Processing, as well as connect with the U.Achieve planner.
 - AR (Student Accounts) – There will be a new Student Accounts page and that will be released in August along with Financial Aid.
 - Employee and Finance – Both of these modules will go first in our Self Service 9 pushout. Lansing Community College did a thorough discussion on their implementation of the Employee Dashboard. When the recordings are available I will send to HR, Bob and Pratik. We also learned about the new Banner 9 EPAF form.
- **CRM Advance** – We attended several sessions and met with Early Adopter colleges to gather as much information on this product as possible. Comments varied from this is great to we had some challenges.
- **Action Item Processing** – Ellucian is pushing this Communication Management process. Trying to locate any colleges/universities that are using this. For right now, it is only available in the Student Registration module, where you can use it for the Financial Responsibility Agreement and Emergency Notifications. We will connect with Ellucian to gather more info on implementation of this process.
- **Name Preference** – Name Preference and options in Banner 9 were heavily discussed at ELive

New and Miscellaneous Items

- **Algorithmic Budgeting – Financial Aid** – The set up for this process is extensive, but many colleges find that the end result of increased efficiencies is worth the effort. We will be exploring this option in the months to come.
- **Banner Extensibility/Page Builder** – We were given a first-hand view of what we can do with these new tools. We learned more on how to implement these items
- **Updated EPAF** – Banner 9 improved the Electronic Personnel Action Form. At one session, several HR people were doing the ‘happy dance.’
- **MicroFocus and Cobol License**- Most likely due to backward compatibility, Banner still houses some processes that are Cobol based. We have a Cobol license from MicroFocus at this time, but we will be looking into another company that charges less.
- **Popcorn Fridays** – Colleges and Universities have discovered ways to engage their end user communities. One such method, Popcorn Fridays, where a set time is put aside on Fridays (could be any day actually) where campus members with questions can stop in and visit, get some hands-on demos, etc. We will ask our community if anyone is up for that.