



Connect

Request Help for Students

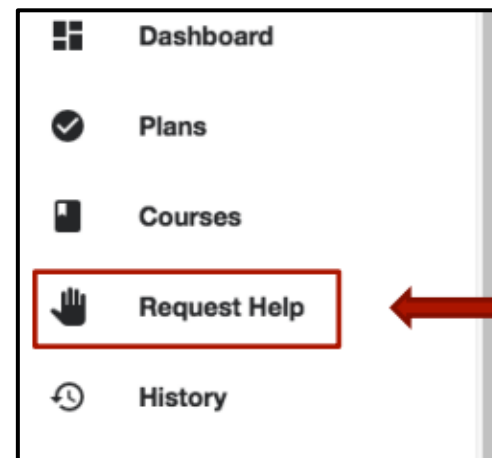
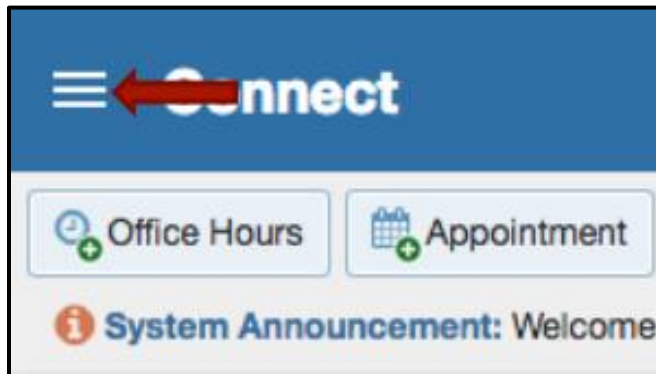
Questions? Please email connect@ramapo.edu

Accessing Request Help

- Log in to Connect via web.Ramapo.edu

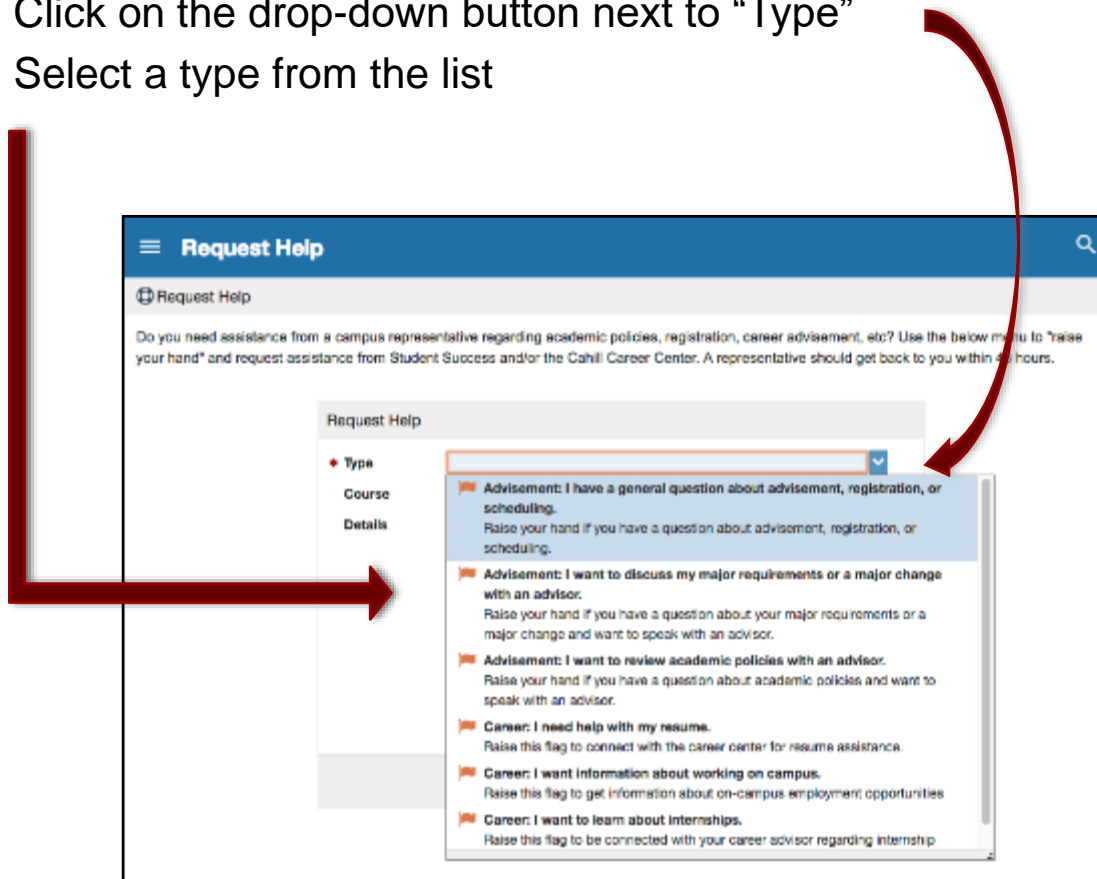
RAMAPO GMAIL	WEB SELF-SERVICE / WEB REGISTRATION	PHONE DIRECTORY	LIBRARY
MOODLE	CONNECT	SPACE RESERVATIONS	BOOKSTORE
HANDSHAKE	MY RAMAPO (LUMINIS)	U.ACHIEVE	ORGSYNC

- Click on the Request Help button located on the left side of the dropdown



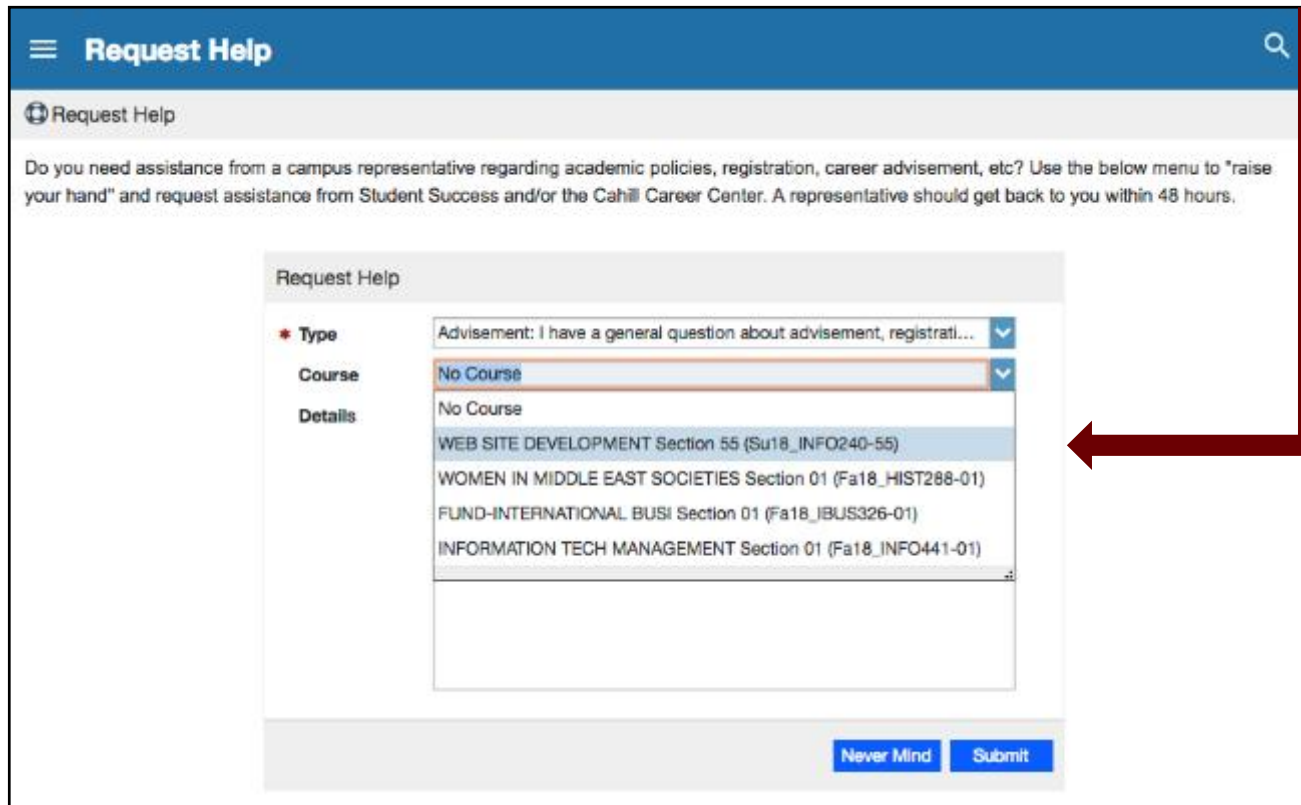
Select the Type of Assistance

- To select the type of assistance you require:
 1. Click on the drop-down button next to “Type”
 2. Select a type from the list



Select Your Course

- To select the course in which you require assistance:
 1. Click the drop-down button next to “Course”. You will see the list of courses you are enrolled in this semester
 2. Select the Course



The screenshot shows a web interface for 'Request Help'. The page title is 'Request Help' and it includes a search icon. Below the title, there is a paragraph of text: 'Do you need assistance from a campus representative regarding academic policies, registration, career advisement, etc? Use the below menu to "raise your hand" and request assistance from Student Success and/or the Cahill Career Center. A representative should get back to you within 48 hours.'

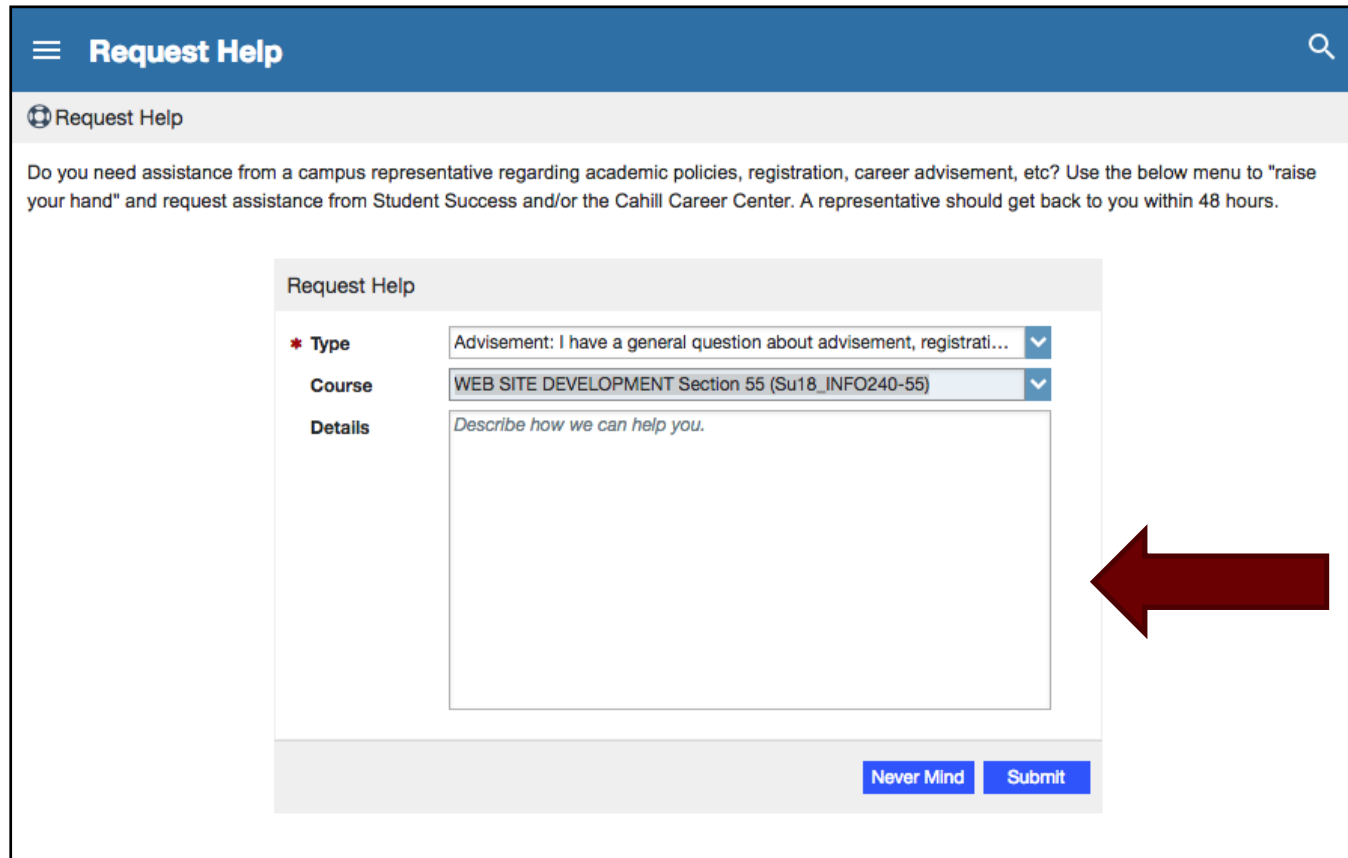
The main form is titled 'Request Help' and contains the following fields:

- Type**: A dropdown menu with the selected option 'Advisement: I have a general question about advisement, registrati...'. A red asterisk is next to the label.
- Course**: A dropdown menu with the selected option 'No Course'. A red arrow points to this dropdown menu.
- Details**: A text area containing the following text:
 - No Course
 - WEB SITE DEVELOPMENT Section 55 (Su18_INFO240-55)
 - WOMEN IN MIDDLE EAST SOCIETIES Section 01 (Fa18_HIST288-01)
 - FUND-INTERNATIONAL BUSI Section 01 (Fa18_IBUS326-01)
 - INFORMATION TECH MANAGEMENT Section 01 (Fa18_INFO441-01)

At the bottom of the form, there are two buttons: 'Never Mind' and 'Submit'.

Additional Details

- Use the “Details” box to describe in more detail how the advisor can help you.
- Click “Submit”



The screenshot shows a web interface for requesting help. At the top is a blue header with a hamburger menu icon, the text 'Request Help', and a search icon. Below the header is a light gray bar with a circular icon and the text 'Request Help'. The main content area contains a paragraph of text: 'Do you need assistance from a campus representative regarding academic policies, registration, career advisement, etc? Use the below menu to "raise your hand" and request assistance from Student Success and/or the Cahill Career Center. A representative should get back to you within 48 hours.' Below this is a form titled 'Request Help'. The form has three sections: 'Type' with a dropdown menu showing 'Advisement: I have a general question about advisement, registrati...', 'Course' with a dropdown menu showing 'WEB SITE DEVELOPMENT Section 55 (Su18_INFO240-55)', and 'Details' with a large text area containing the placeholder text 'Describe how we can help you.'. At the bottom of the form are two buttons: 'Never Mind' and 'Submit'. A large red arrow points from the right side of the image towards the 'Details' text area.