Welcome to Connect! (Ramapo’s Early Alert System)

Connect gives you a convenient way to support your student’s learning and progress by monitoring academic progress items raised by faculty when they observe excellent work or performance that concerns them. Faculty raised items will alert the proper professional staff on campus ensuring that those who can intervene are aware.

Getting started is easy. Accessible through my.ramapo.edu or Moodle, Connect will automatically display all students that you have a relationship with on campus. From there, you can begin reviewing academic progress items that have been raised about your students, provide additional information and close the loop with faculty members and other advisors in your student’s available Success Network.

Academic Progress Surveys

Faculty members receive an email reminder when there is a new Academic Progress Survey available for them to complete. Academic Progress surveys will be sent out twice during the semester. It is important to be aware of the deployment dates of progress surveys since this will be a time where there is a high volume of activity on Connect.

It is at your discretion which items, if any, you address with your advisee. If you do speak with a student regarding active academic progress items that they have it is strongly encouraged that you utilize the Close the Loop feature and Resolve the tracking item. This will contact the faculty member that raised the item letting them know that action has been taken. Resolving the tracking item will also let other advisors or members of the student’s Success Network know that the student has already had a conversation about the feedback from their professor.

Frequently Asked Questions

Are Academic Progress Items raised for all Ramapo students?
No. For Academic year 2015-2016, academic progress items will only be available for all first-year students, sophomore students and all students associated with the offices of EOF, OSS, and Athletics.

When will the Academic Progress Surveys be deployed?
There will be two surveys sent out during the each semester. The dates of deployment can be found at www.ramapo.edu/connect/important-dates/

How do I get more detail on a student?
Anytime you see a student’s name as a hyperlink, in an email, on your dashboard or throughout various Web pages, this hyperlink takes you to the student’s folder. The student folder contains a) the student’s contact information, b) notes recorded by you or shared with you, and c) academic progress items raised in Connect.

How do I know who else is in my student’s Success Network?
In the student’s folder you can click on the Network tab and view the rest of the advisors and professional staff that have a relationship with that student. In general, any advisors or professional staff listed here can also see and resolve the tracking items listed for your student. This is why it is important to resolve the items so that multiple resources are not contacting the student about an issue that has already been discussed.

How do I change how and when I am emailed by Connect?
Connect will email you a daily summary of academic progress item activity for your students. You can change these settings by clicking Profile, and navigating to the Email Notifications tab.