Connect
Email Templates to Students

Questions? Please e-mail connect@ramapo.edu.
Academic Progress Flags are raised at the discretion of the faculty member and are up to interpretation. For instance, the Attendance Concern flag is dependent upon specific course policy. There is no set amount of classes that must be missed before raising this flag. Flags and their descriptions are explained in detail on the Academic Progress Items Description handout.

Email templates are auto-populated with the following information based on the course the item is raised for:

- Student First Name
- Course Name
- Raise Notes
- Raiser Name
- Raiser Email
- Raiser Phone

Raise notes will only show in an email if you see the Raise Notes icon in the email template and had included optional comments when raising the flag.
Dear [Student First Name]

Your [Course Name] instructor has a concern about your attendance.

Missing class content can affect your grades and academic performance. Ramapo has many resources that can aid your effort to improve academic performance and assist with personal concerns. Please reply to this email to contact your instructor and/or consider contacting a member of your Student Success Team for resources and suggestions for improvement. If you are not sure who to contact, here are some helpful resources:

**Center for Academic Advisement and First-Year Experience**
Phone: (201) 684 - 7441
E-mail: caafye@ramapo.edu
Location: D-207
[http://www.ramapo.edu/caafye/](http://www.ramapo.edu/caafye/)

**Center for Reading and Writing**
Hours: Mon-Thurs: 10-9; Fri: 10-2
Location: George T. Potter Library, 2nd floor, L-211
E-mail: crw@ramapo.edu
[http://www.ramapo.edu/crw/](http://www.ramapo.edu/crw/)

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Sent on behalf of [Raiser Name]

[Raiser Email]
[Raiser Phone]
Dear [Student First Name],

Your professor alerted us that there is a concern about your academic progress in [Course Name]. Your instructor raised this flag based on your progress in this course. Without a substantial change in your work, you might be in danger of failing this course.

We recommend contacting your instructor in [Course Name] immediately to see what can be done to raise your grade. You may email your instructor directly by replying to this email. You should also consider contacting your advisor and utilizing the Center for Reading and Writing, located in L-211.

We believe that you can be successful in your academic studies and are here to help.

Sent on behalf of [Raiser Name]

[Raiser Phone]

[Raiser Email]
Low Participation

Dear [Student First Name],

Your [Course Name] instructor has a concern about your class participation.

Participating in class is an important part of your learning. Ramapo has many resources that can aid your effort to improve academic performance and assist with personal concerns. Please reply to this email to contact your instructor and/or consider contacting your advisor for resources and suggestions for improvement.

Sent on behalf of [Raiser Name]

[Other Contact Information]
Missing Assignments

Dear [Student First Name],

Your [Course Name] instructor has a concern about your missed assignments.

Completing course assignments is critical to mastering course content. Ramapo has many resources that can aid your effort to improve academic performance and assist with personal concerns. Please reply to this email to contact your instructor and/or consider contacting your advisor for additional resources and suggestions for improvement.

Sent on behalf of [Raiser Name]
Dear [Student First Name],

Based on your course grades, you have been flagged for low scores in [Course Name]. It is not too late to improve your overall grade in this class.

Ramapo has many resources that can aid your effort to improve academic performance and assist with personal concerns. Please reply to this email to contact your instructor and/or consider contacting your advisor for additional resources and suggestions for improvement.

Here are some helpful academic resources:

**Center for Reading and Writing**
Hours: Mon-Thurs: 10-9; Fri: 10-2
Location: George T. Potter Library, 2nd floor, L-211
E-mail: crw@ramapo.edu
[http://www.ramapo.edu/crw/](http://www.ramapo.edu/crw/)

**Math Support and Tutoring Center**
Location: E-211
[http://phobos.ramapo.edu/majors/mathematics/](http://phobos.ramapo.edu/majors/mathematics/)

Sent on behalf of [Raiser Name]
Dear [Student First Name],

Your professor alerted us that there is a concern about your academic progress in [Course Name]. Your instructor raised this flag based on your progress in this course. Without a substantial change in your work, you might be in danger of failing this course.

We recommend contacting your instructor in [Course Name] immediately to see what can be done to raise your grade. You may email your instructor directly by replying to this email. You should also consider contacting your advisor and utilizing the Center for Reading and Writing, located in L-211.

We believe that you can be successful in your academic studies and are here to help.

Sent on behalf of [Raiser Name]

[Email]

[Raiser Phone]
Academic Progress Kudos

Kudos provide a faculty member the option to give a student praise for his/her efforts in class. Kudos and their descriptions are explained in detail on the Academic Progress Items Description handout.

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- Course Name
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- Raiser Email
- Raiser Phone

Raise notes will only show in an email if you see the Raise Notes icon in the email template and had included optional comments when raising the flag.
Dear Student First Name,

Your professor acknowledges your dedication and hard work in the classroom.

Keep up the good work.

Sent on behalf of Raiser Name

Raiser Email

Raiser Phone
Showing Improvement

Dear [Student First Name],

Your professor acknowledges your improvement in [Course Name].

Keep up the good work.

Sent on behalf of [Raiser Name],

[Raiser Email], [Raiser Phone]
Academic Progress Referrals

The full description for the Center for Reading and Writing Referral is described in detail on the Academic Progress Items Description handout.

Email templates are auto-populated with the following information based on the course the item is raised for:

- Student First Name
- Course Name
- Raise Notes
- Raiser Name
- Raiser Email
- Raiser Phone

Raise notes will only show in an email if you see the icon in the email template and had included optional comments when raising the flag.
Dear Student First Name,

Your Course Name instructor encourages you to visit the Center for Reading and Writing.

You can be successful in your academic studies by accessing academic support that can raise your learning and performance. The Center Reading and Writing’s contact information follows:

**Center for Reading and Writing**
Hours: Mon-Thurs: 10-9; Fri: 10-2  
Location: George T. Potter Library, 2nd floor, L-211  
E-mail: crw@ramapo.edu  
[http://www.ramapo.edu/crw/](http://www.ramapo.edu/crw/)

You may also contact your instructor by replying to this email.

Sent on behalf of Raiser Name

Raiser Email

Raiser Phone